



# CALL FOR PAPERS

**ICQMA 2020**  
**Apr 16-17, 2020**  
**Cape Town, South Africa**

The International Research Conference is a federated organization dedicated to bringing together a significant number of diverse scholarly events for presentation within the conference program. Events will run over a span of time during the conference depending on the number and length of the presentations.

ICQMA 2020 : International Conference on Quality Management and Applications is the premier interdisciplinary forum for the presentation of new advances and research results in the fields of Quality Management and Applications. The conference will bring together leading academic scientists, researchers and scholars in the domain of interest from around the world. Topics of interest for submission include, but are not limited to:

- Quality management
- Quality management systems
- Advances in quality management
- Principles of quality management
- Quality improvement
- Quality standards
- Six sigma and lean quality management

- Information systems for quality management
- Supplier quality management
- Total quality management
- Customer focus, leadership, and engagement of people
- Process approach and improvement
- Evidence based decision making
- Relationship management