



# CALL FOR PAPERS

**ICTQMQP 2020**  
**Apr 23-24, 2020**  
**Tokyo, Japan**

The International Research Conference is a federated organization dedicated to bringing together a significant number of diverse scholarly events for presentation within the conference program. Events will run over a span of time during the conference depending on the number and length of the presentations.

ICTQMQP 2020 : International Conference on Total Quality Management and Quality Process is the premier interdisciplinary forum for the presentation of new advances and research results in the fields of Total Quality Management and Quality Process. The conference will bring together leading academic scientists, researchers and scholars in the domain of interest from around the world. Topics of interest for submission include, but are not limited to:

Total quality management  
Business administration  
Accountability  
International Business  
Business policy and strategy  
Business performance management  
Customer focus, leadership, and  
engagement of people

Quality management systems  
Quality standards  
Six sigma and lean quality  
management  
Information systems for quality  
management  
Business Ethics  
Process approach and improvement  
Evidence based decision making