



# CALL FOR PAPERS

**ICSSVCC 2020**  
**Nov 05-06, 2020**  
**Cape Town, South Africa**

The International Research Conference is a federated organization dedicated to bringing together a significant number of diverse scholarly events for presentation within the conference program. Events will run over a span of time during the conference depending on the number and length of the presentations.

ICSSVCC 2020 : International Conference on Service Systems and Value Co-Creation is the premier interdisciplinary forum for the presentation of new advances and research results in the fields of Service Systems and Value Co-Creation. The conference will bring together leading academic scientists, researchers and scholars in the domain of interest from around the world. Topics of interest for submission include, but are not limited to:

- Service systems
- Smart service systems
- Service business models
- Service knowledge
- Multi-disciplinary analysis
- Service evolution
- Service innovation

- Service design methodologies
- Service information
- Service-oriented architecture
- Users' involvement
- Viable systems approach
- Value co-creation